

Allerthorpe Parish Council

IT Policy

1. Introduction

Allerthorpe Parish Council recognizes the importance of effective and secure information technology (IT) and email usage in supporting its business, operations and communications

This policy outlines the guidelines and responsibilities for the appropriate use of IT resources and email by council members, employees, volunteers and contractors

2. Scope

This policy applies to all individuals who use Allerthorpe Parish Council IT resources including computers, networks, software, devices, data and email accounts

3. Acceptable use of IT resources and email

Allerthorpe Parish council IT resources and email accounts are to be used for official council related activities and tasks. Limited personal use is permitted, provided it does not interfere with work responsibilities or violate any part of this policy. All users must adhere to ethical standards, respect copyright and intellectual property rights and avoid accessing inappropriate or offensive content

4. Device and software storage

Where possible, authorized devices, software and applications will be provided by Allerthorpe Parish Council for work related tasks
Unauthorised installation of software on authorized devices, including personal software, is strictly prohibited due to security concerns

5. Data management and security

All sensitive and confidential Allerthorpe Parish Council data should be stored and transmitted securely using approved methods. Regular data backups should be performed to prevent data loss and secure data destruction methods should be used when necessary

6. Network and internet usage

Allerthorpe Parish Council's network and internet connections should be used responsibly and efficiently for official purposes. Downloading and sharing copyrighted material without proper authorization is prohibited

7. Email communication

Email accounts provided by Allerthorpe Parish Council are for official communication only. Emails should be professional and respectful in tone. Confidential or sensitive information must not be sent via email unless it is encrypted

Be cautious with attachments and links to avoid phishing and malware. Verify the source before opening any attachments or clicking on links

8. Password and account security

Allerthorpe Parish Council users are responsible for maintaining the security of their accounts and passwords. Passwords should be strong and not shared with others. Regular password changes are encouraged to enhance security

9. Mobile devices and remote work

Mobile devices provided by Allerthorpe Parish Council should be secured with passcodes and/or biometric authentication. When working remotely, users should follow the same security practices as if they were in an office

10. Email monitoring

Allerthorpe Parish Council reserves the right to monitor email communications to ensure compliance with this policy and relevant laws. Monitoring will be conducted in accordance with the Data Protection Act and GDPR

11. Retention and archiving

Emails should be retained and archived in accordance with legal and regulatory requirements. Regularly review and delete unnecessary emails to maintain an organized inbox

12. Reporting security incidents

All suspected security breaches or incidents should be reported immediately to the designated IT point of contact (Clerk or Parish Online) for investigation and resolution. Report any email related security incidents or breaches to the IT administrator immediately (Clerk or Parish Online)

13. Training awareness

Allerthorpe Parish Council will provide regular training and resources to educate users about IT security best practices, privacy concerns and technology updates. All employees and councillors will receive regular training on email security and best practices

14. Compliance and consequences

Breach of this IT and email policy may result in the suspension of IT privileges and further consequences deemed appropriate

15. Policy review

This policy will be reviewed annually to ensure its relevance and effectiveness. Updates may be made to address emerging technology trends and security measures

16. Contacts

For IT related enquiries or assistance, users can contact the Clerk in the first instance

All staff and councillors are responsible for the safety and security of Allerthorpe Parish Council's IT and email systems. By adhering to this IT and email policy, Allerthorpe Parish Council aims to create a secure and efficient IT environment

Adopted

Date

Minute reference